COMPLIANCE WITH RECORD KEEPING STANDARDS

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Standard 154	You must keep a record, in relation to each financial year, of the number of	All complaints follow a laid dowprocedure, which includes not treating	
	complaints you receive relating to your compliance with standards.	the Welsh language less favyour compliance with the standards with	h which you are

compliance with the policymaking standards with which you are under a duty comply.

Standard 158 You must keep a record (following assessments of your employees' Welsh language skills made in accordance with 534,), of the number of employees who have Welsh language skills at the end of each financial year and, where have that information, you must keep a record of the skills level of those employees.

Human Resources conduct annual reviews and analytice of language skills of all staff.

you

Standard 15 You must keep a record, for each financial year of

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